

MAG Regional Transportation Plan Public Involvement

Southwest Community Impact
Assessment Workshop
June 9, 2005



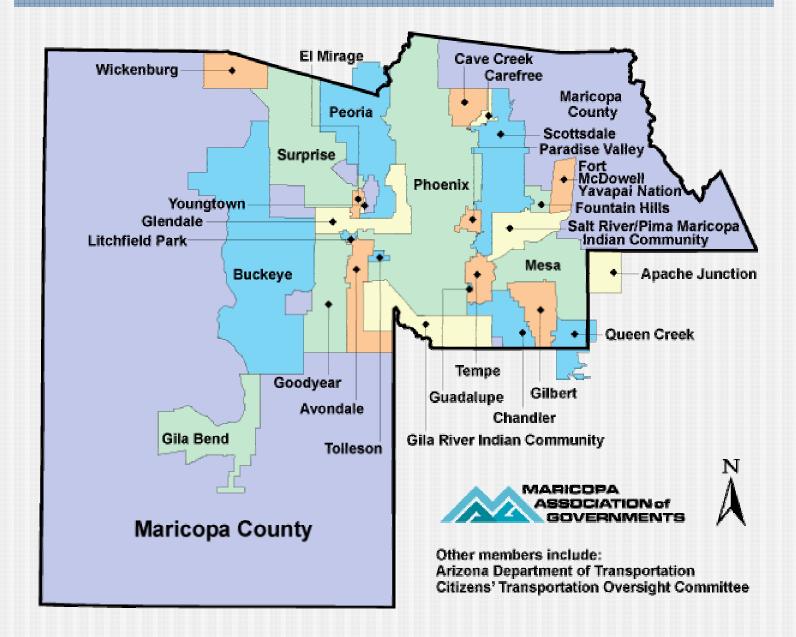


Gaining Public Support

Public must be an integral part of the Plan's development.

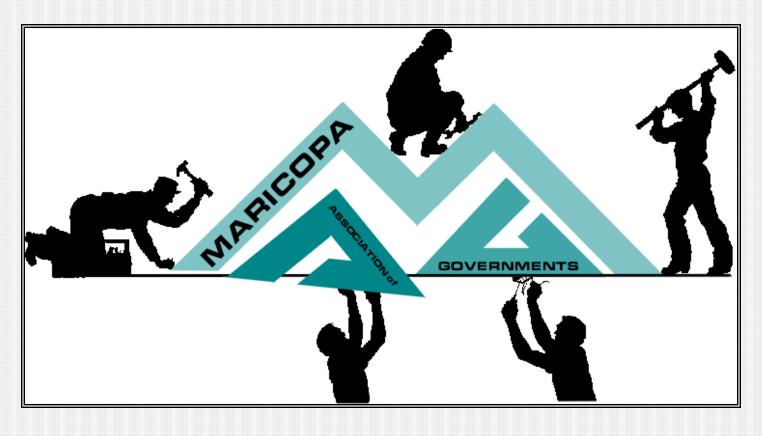


MAG Membership





Building a Better MAG



MAG Governance Task Force Recommendations



Transportation Policy Committee

- Created in May 2002 by Regional Council
- 23 Members
 - MAG member agencies
 - Business community
 - Representatives from transit, freight, Citizens' Transportation Oversight Committee, and ADOT





The Regional Transportation Plan



- \$15.8 billion Plan.
- Includes freeway, bus, street and light rail improvements.
- Approximately half (\$9 billion) will come from the half-cent sales tax.



Significance of Plan

- Most comprehensive transportation planning effort in the region in 40 years.
- Blueprint for transportation investments for next 20 years.
 - Guided by performance goals.
 - The Plan is the policy framework that identifies transportation priorities.
- Serves as foundation for half-cent sales tax extension passed in November 2004.
 - Current tax expires December 31, 2005.
- New way of doing business.



Public Involvement Team

- MAG Communications Division
- Gunn Communications
- SR Beard & Associates
- Cantelme, Kaasa & Associates
- Behavior Research Center

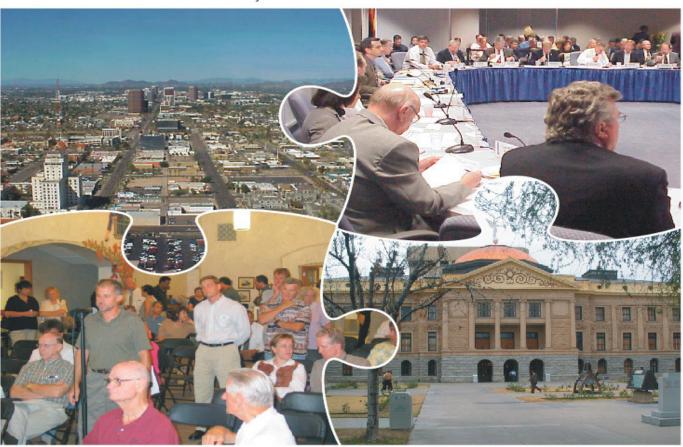


Keys to Success

Bringing all the pieces together...

Business Community

Local Governments



Valley Citizens

State Legislature

to build a plan that fits the needs of our region.



RTP Has an Extensive Technical Foundation

- MAG High Capacity Transit Study
- Regional TransitPlan
- MAG-ADOT HOV/ Value Lanes Study
- MAG Freeway Bottleneck Study
- Arterial TravelSpeed Study
- Park & Ride Location Study
- ITS Strategic Plan

- Northwest Area Study
- Southwest Area Study
- Southeast Maricopa/ Northern Pinal Study
- Grand Ave.Northwest AreaStudy
- MAG East-West Mobility Study
- MAG Bicycle/ Pedestrian Plans



Challenges

- Needed to obtain support from the business community—historically skeptical of MAG.
- Needed legislative approval.
- November election meant more conservative voters, who generally oppose tax initiatives.
- Not allowed to campaign for the initiative.
- Multimillionaire kicked in \$1.5 million to fight Proposition 400—most heavily financed opposition of any transportation initiative.



Four-Step Process

- Research
- Planning
- Execution
- Evaluation



Research



Research

Initial research involved more than a year of public meetings based around specific projects, such as subarea and corridor studies.





Research

- Westgroup Survey
 - 5 Focus Groups
 - 626 Fifteen-Minute Surveys
- Behavior Research Baseline Survey
 - Random-sample, scientific telephone survey of 1,009 registered voters
- Behavior Research Follow-Up Survey
 - Random-sample, scientific telephone survey of 600 registered voters
- 16 Focus Groups
- Review of 8 Light Rail Polls



Planning



Situation Analysis

- Maricopa County will double in population by the year 2030.
- Getting people to where they live, work & play requires continued transportation improvements.
- To date, such improvements have been made using the half-cent sales tax.
- Tax will expire, resulting in loss of primary source of funding.



Publics

- Registered Voters
- Transportation Users/Enviros
- Business Community
- Minority Communities
- Media
- Legislators



Objectives

- Increasing awareness levels of the tax's expiration.
- Providing numerous input opportunities, with focus on large special events.
- Business & disability communities as champions.
- Providing information through media, editorial boards.



Three Communication Phases

- Development of the RTP took 3 years. Early goals focused on:
 - Strategic planning
 - Developing awareness of RTP
 - Encouraging public participation
- Phase II centered on legislative support.
- Phase III involved communicating details, benefits of RTP.



Public Involvement Task Matrix

TPC PUBLIC INVOLVEMENT TEAM TASK MATRIX

Task Area	PUBLIC INVOLVEMENT Primarily responsible for gathering input on the Regional Transportation Plan from citizens and underrepresented communities; developing survey instruments; conducting polling; holding focus groups and public meetings; providing public information; managing Web page; producing fact sheets and brochures.	COMMUNICATIONS Primarily responsible for two-way communications with key transportation stakeholders, including the broader business community, special interests, and media; providing briefings to stakeholders; developing messages; disseminating information to the public by working with editorial boards and the media.	PUBLIC POLICY Primarily responsible for providing public policy expertise and guidance; identifying community needs that should be addressed in the Plan; and developing relationships with key constituencies to determine how best to meet the needs of the business community, transportation stakeholders, and the public.
Consultant	Gunn Communications	SR Beard & Associates	Cantelme, Kaasa & Assoc.
Identify tasks that require coordination	(joint)	(joint)	(joint)
Refine Scope of Work/Timeline	– Develop public involvement plan – Timeline	– Develop communication plan – Timeline	– Develop tasks/chronology – Timeline
Provide expertise and guidance	Public involvement guidance	Develop media strategy	Public policy guidance
Surveys/Market Research	– Random Sample Telephone Surveys – Public Input Surveys	Media audit	- Issues Assessment - Issues Mapping - Work closely with HDR/Polling Firm - SWOT Analysis
Media Outreach	- Video	 Media relations Deskside briefings Press releases Editorial Boards Media kit 	
Public Meetings	Define types/how many Develop presentation materials Small group presentations	– Outreach meetings (define type & how many)	
Focus Groups	– Define who & how many		



What do residents want?



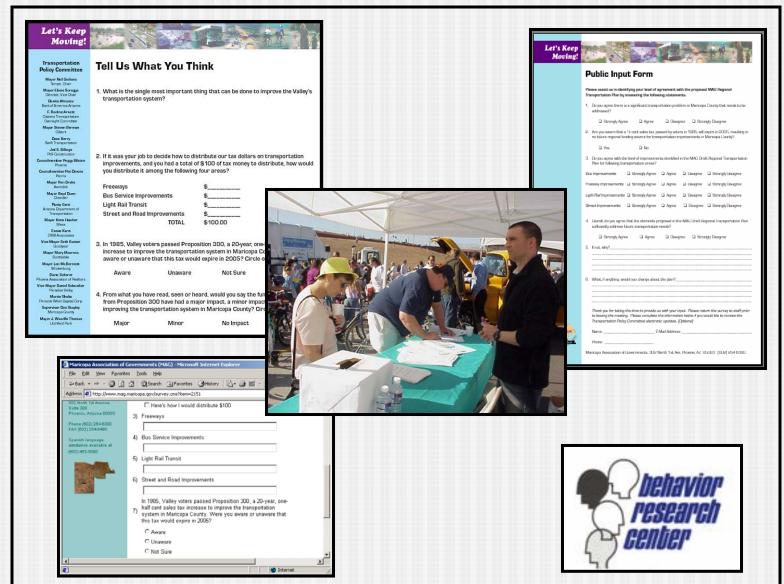


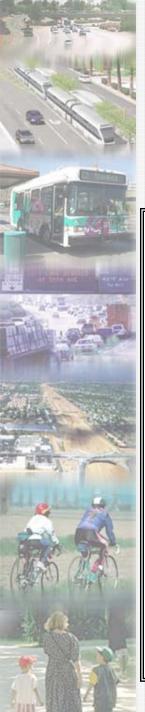






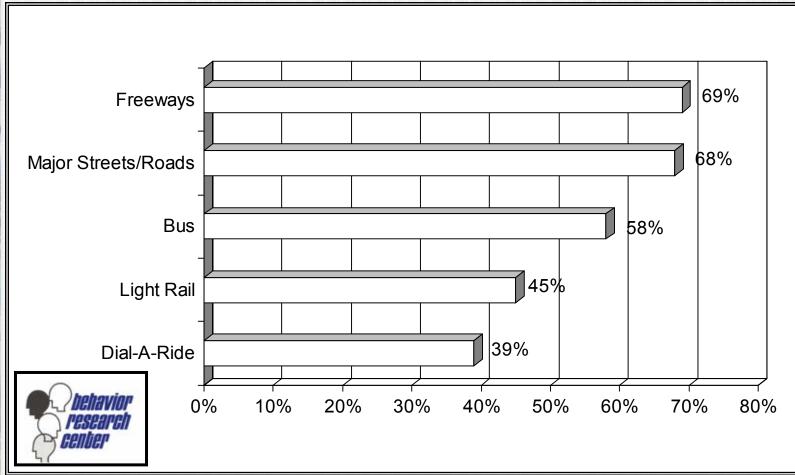
Transportation Surveys





Overall Transportation Spending Priorities

% Very High/High

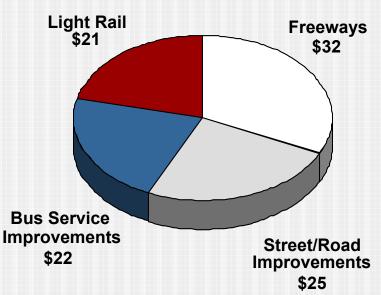




Comparison of Poll & Survey

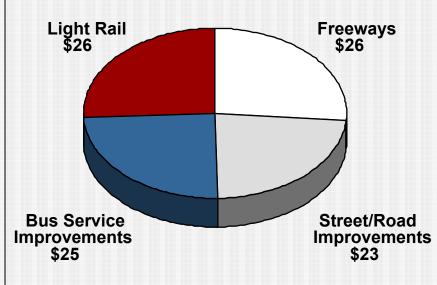
Behavior Research Center Poll December 2002

(How Voters Would Distribute \$100) N = 1,009



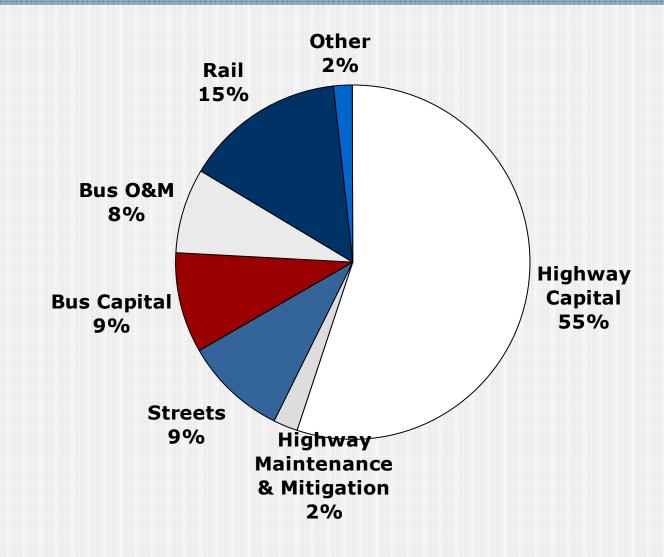
Public Involvement Events
Combined Surveys

(How Voters Would Distribute \$100) N = 985





Total Plan Spending by Mode





Execution



Regional Transportation Plan Public Workshops





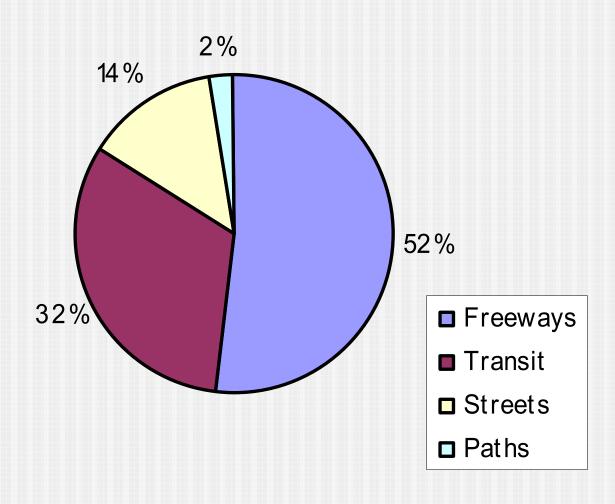


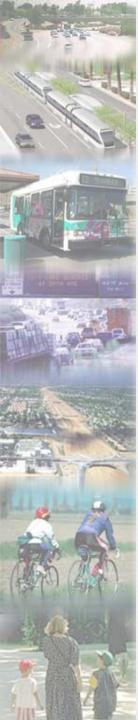






Summary of Public Workshop Priorities





Regional Transportation Plan Public Hearings























Public Involvement and Community Events











Agency Partnerships











MAG at the Mall Events











Transportation Town Hall













Freeway Openings

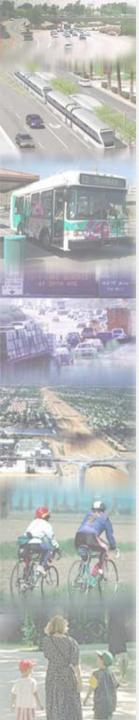












Sunday on Central



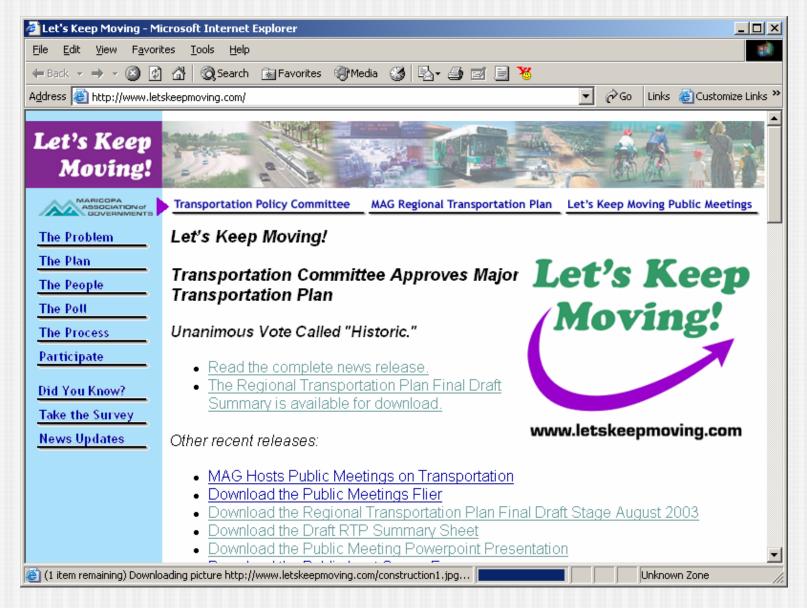








www.LetsKeepMoving.com





Community Groups

- American Council of Consulting Engineers
- Association of Equipment Distributors of America
- Business Coalition/Maricopa 2020
- Business Coalition Leadership Council
- Chandler Chamber of Commerce Policy Committee
- Citizens' Transportation Oversight Committee
- East Valley Partnership
- Glendale Citizens Transportation Oversight Committee
- Maricopa County Board of Supervisors
- Phoenix Chamber of Commerce
- Phoenix Citizens Transit Commission
- Transportation Coordinators Alliance
- Tempe Chamber of Commerce
- Valley Citizens League
- Valley Forward
- Valley Partnership





Title VI Communities











Identified as Key Publics

- Expert Panel Forums
 - Demographics and Social Change
- 16 Focus Groups
 - Included geographically, ethnically diverse groups
- MAG Associate Program
 - Hispanic/Latino
 - African American
 - Native American
 - Disability Community

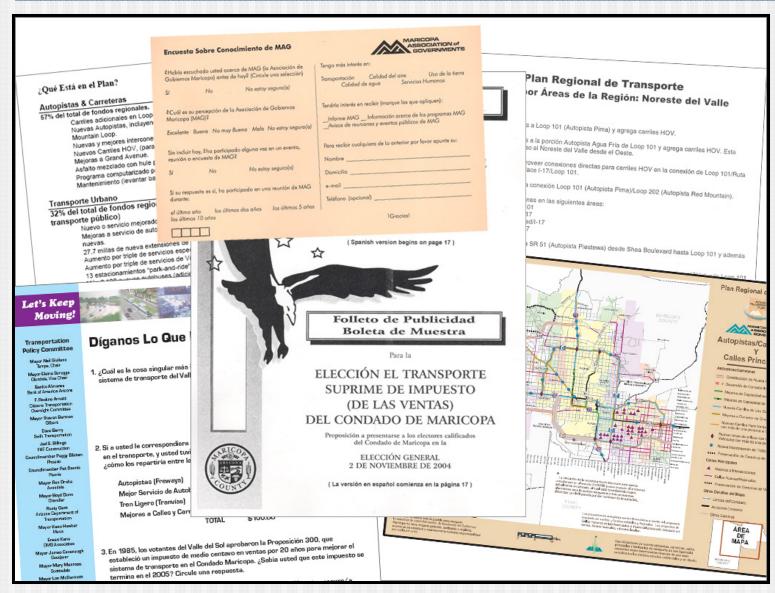


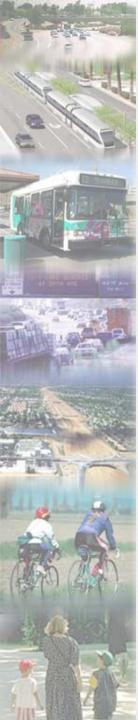
Disability Associate

- Engaged disability community.
- Provided alternative materials.
 - Braille
 - Large Print
 - Audio
- Created key partnerships.
 - Arizona Bridge to Independent Living
 - National Federation of the Blind of Arizona
- Provided critical legislative testimony.

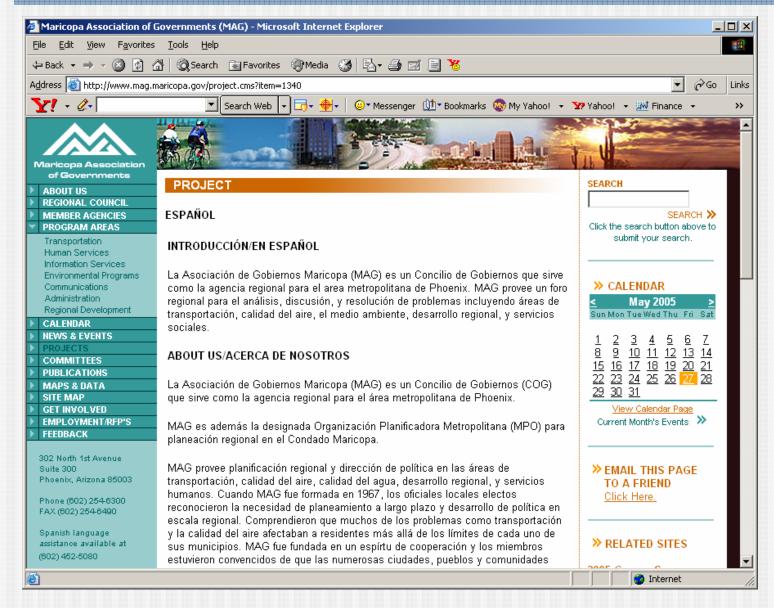


Spanish Materials





Spanish Language Web Site





Cinco de Mayo















Latino Institute/Other Events











Black History Month



















Relationships With Spanish Media

















Publics

- Registered Voters
- Transportation Users/Enviros
- Business Community
- Minority Communities
- Media
- Legislators



Additional Tactics

Business Community

- Stakeholder lists/top employers
- Identifying spokespersons for Speakers Bureau, developed handbook
- Key advocates





Additional Tactics

Transportation Users

- E-Updates
- Partnerships with groups like Friends of Transit
- Personal invitations to events
- Providing materials/newsletter articles

Let's Keep Moving!

Your E-News Update from the Transportation Policy Committee (TPC) Glendale Mayor Elaine Scruggs, Chair July 28, 2004 Meeting Summary

Message from the Chair

As the new chair of the Transportation Policy Committee, I would like to take this opportunity to say thank you to my colleagues for electing me to this position. Having served for the past two years as vice chair, I am well aware of the many important duties assigned to this committee and dis importance in setting transportation policy for this region. The committee has done a termendous job in developing the Regional Transportation (Inc.) for the region of t

Meeting Summary

The Transportation Policy Committee recommended approval of a material change to the FY 2004 MAG Regional Freeway Program. The material change comes at the request of the Azicona Department of Transportation (ADOT). State statute requires that MAG approve any change in priorities, new projects, or request that materially increase the cost of a project, Final cost estimates show that a segment of the Red Mountain Freeway, from Power Road to University Drive, will have a cost increase of \$54 million. ADOT reported that her hanges became necessary due to the complex location of the structure, which parallels the Central Arcinor Project canal and the Spook Hill Floodway Returding Structure. Both destures create challenges for the fewer construction, since the function of the floodway and retarding structure must be maintained, the fewery or must be protected against flooding, and maintenance access for the canal and adjoining electrical transmission lines maintained. MAG staff examined the need for the change and found that it is warranted. A review indicates that the cash balances for the feveray program are adequate to accommodate the requested changes.

Public, Member Agency and Business Outread

The Maricopa Association of Governments will host a booth at the Arizona Black Expo on Saturday, August 21, 2004. The event will be held at the Phoenix Chic Plaza, Hall B from 10 a.m. to 6 p.m. MAG staff will distribute information about MAG programs in general and the Regional Transportation Plan in particular. Last year the event attracted 3,500 visitors and 185 exhibit booths. Dustiness owners and managers from Black, Hispanic, Native American and Asian American communities are expected to participate in the Expo. A MAG at the Mall event is being planned for August. Please watch the MAG Web site for date information.

Future Meetings and Events

"Note: The August meetings of the TPC and Regional Council have been cancelled to accommodate summer vacation schedules

Transportation Policy Committee 4:00 PM, Wednesday, September 22, MAG Offices Regional Council Meeting 5:00 PM, Wednesday, September 29, MAG Offices

The MAG Offices are located at 302 N. 1st Avenue, Phoenix. Meeting rooms are on the second flo

Let's Keep Moving E-Update is a monthly electronic newsletter providing information about the Transportation Policy Committee and the development of the Regional Transportation Plan. For questions regarding this publication, or to be removed from the distribution list, contact Kelly Taff at (602) 254-6300, or via e-mail at https://linkspiral.org/linkspiral-regarding-this-publication, or to be removed from the distribution list, contact Kelly Taff at (602) 254-6300, or via e-mail at https://linkspiral-regarding-this-publication, or to be removed from the distribution list, contact Kelly Taff at (602) 254-6300, or via e-mail at https://linkspiral-regarding-this-publication, or to be removed from the distribution list, contact Kelly Taff at (602) 254-6300, or via e-mail at https://linkspiral-regarding-this-publication, or to be removed from the distribution list, contact Kelly Taff at (602) 254-6300, or via e-mail at https://linkspiral-regarding-this-publication, or to be removed from the distribution list, contact Kelly Taff at (602) 254-6300, or via e-mail at https://linkspiral-regarding-this-publication, or to be removed from the distribution list, contact Kelly Taff at (602) 254-6300, or via e-mail at https://linkspiral-regarding-this-publication, or to be removed from the distribution list, contact Kelly Taff at (602) 254-6300, or via e-mail at https://linkspiral-regarding-this-publication.



Additional Tactics

Media Strategies

- Media "deskside" briefings
- Both dailies and community newspapers
- Press releases
- Press conferences
- Editorial boards
- Responding quickly to opponents statements





Looking forward

Over the next 20 years of the proposed transportation plan, the percentage of people living in the three major parts of the Valley is projected to look like

East Valley: 35 percent Phoenix: 40 percent West Valley: 25 percent

Double deck urged for I-17 in Phoenix

Congestion on Black Canyon spurs plans

TRANSIT \$15./ billion county plan backed

press lanes along a stretch of The plan includes \$2.3 billion for the light rail system, \$2.4 billion for regional buses and new general and carpool lanes on virtually every existRegional transportation plan

Wickenburg **FREEWAYS** New River The regional freeway plan, as envisioned 22 I-17: Deck would be added

THE ARIZONA REPUBLIC

THURSDAY • SEPTEMBER 18, 2003



\$15.7 bil transit plan endorsed

Valley officials' OK clears way for possible vote

By Marty Sauerzopf The Arizona Republic

A \$15.7 billion plan to improve freeways, streets and transit over the next 20 years unanimous approval Wednesday from Valley officials and business leaders.

The plan, bolstered by \$480 million in last-minute street and freeway improvements aimed at pleasing residents across the Valley, goes to the Maricopa Association of Governments' Regional Council next week, where it is expected to be approved.

It will then move to the state Legislature to authorize a countywide election next May, azcentral.com

View an animated graphic of Valley freeway expansion at traffic.azcentral.com.

when voters will decide whether to extend a half-cent sales tax to help pay for the

The plan includes a new freeway from southwest Phoenix to Buckeye, funding for the South Mountain Freeway through the Ahwatukee area, a new parkway to Williams Gateway Airport and double-decked ex-

See TRANSIT Page A2



Our stand: Valley transit plan too vital to be held hostage

series of meetings are being Phoenix Mayor Skip Rimsza will be there. So will several state lawmakers.

They'll be meeting to discuss the Valley's massive \$15.8 billion transportation plan to pay for freeways, arterials, light rail and buses across Maricopa



Too much money would go to extend light rail into the suburbs.

Sens. Robert Blendu, R-Litchfield Park, and Marilyn Jarrett, R-Mesa,



Skip Rimsza

and Rep. Gary Pierce, R-Mesa, have threatened to hold up the plan once it gets to the Legislature, attaching all kinds of



Monday, September 29, 2003

MAG members solidly behind 20-year transporation plan



Board consists of: Phil Boas, Richard de Uriarte, Jennifer Dokes, Cindy mandez, Kathleen Ingley, Doug MacEachern, Joel Nilsson, Dan Nowicki, O. Ricardo Pimentel, Robert Robb, Paul Schatt, Linda Valdez, Ken Western and Steve Benso

THE ARIZONA REPUBLIC



East side ... West side

Our stand: And all around the Valley, the transit proposal is a balanced beginning

THE ARIZONA REPUBLIC

THURSDAY, SEPTEMBER 16, 2004

Meddling millionaire takes grudge too far

Our stand: Light-rail foe aims to undo plans of Valley cities

he designs are nearly finished, hundreds of million of dollars in contracts have been signed and construction is beginning on light-rail service.

The trains are coming to Phoenix and Tempe - just as they have to cities around the country that realize rail must be part of a modern urban transportation mix.

And now an interloper from Gilbert, a millionaire with an ax to grind against light rail, is trying to kill the passenger train project in Phoenix and Tempe.

Forever.

Before a train ever carries a pas-And David Thompson won't neces-

What Thompson wants are freeways, and he begrudges a single o spent on rail.

That's why he wants to defeat Proposition 400 — a \$15.8 billion, 2 year plan that will expand Marico County's freeway system and provide a regional mass transit syster and street improvements. The bull of the money will go to freeway co

struction, with just 15 percent devoted to rail.

Trying to sinl Proposition 400 isn't enough, ar parently. Thom son is so set against rail that he's ready to waste the hundreds of millio of dollars that

are already co



PROPOSITION 400: VALLEY TRANSPORTATION FUNDING

ROAD RAGE

Mayors confront foes of spending proposal



Businessman David Thompson and Glendale Mayor Elaine Scruggs hold a discussion Wednesday after a news conference called by Thompson and opponents of Proposition 400.

By Pat Flannery The Arizona Republic

The debate over Maricopa County's \$15.8 billion transporation plan erupted into open poitical warfare Wednesday as forces for and against Proposiion 400 clashed publicly over

its priorities and cost. The stakes are high for the Valley, with the plan expected to finance 344 miles of new or improved freeways, 275 miles of new or improved arterial streets an expanded regional

azcentralcom

Read more about Proposition 400 and other ballot issues in the Nov. 2 election under "Battleground Arizona" at politics,azcentral.com.

Fife Symington's political-consulting firm, Strategic Vision, is guiding Thompson's campaign.

The mayors of Phoenix, Mesa, Glendale, Scottsdale, Avondale and Queen Creek, accompanied by a horde of profesWhere the money goes

Proposition 400 would extend Maricopa County's transportation sales tax another 20 years, raising \$9 billion to help fund the new regional transportation plan. The rest of the plan's \$15.8 billion cost would be covered by state and federal transportation funds. Here's where the money would be

Rail foes launch | effort to kill plan

Voters to decide funding Nov. 2

By GARIN GROFF

Foes of light rail have kicked off a campaign to defeat a transportation measure on the Nov. 2 ballot because it would support what they dismiss as an antiquated trolley system.

The group has passed out pamphlets and set up a Web site that takes shots at rail, which is 15 percent of a \$15.7 billion plan voters will consider in November.

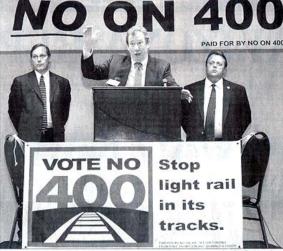
antirail group supports.



THE ARIZONA REPUBLIC opinions.azcentral.com

The rest of the funds would Editorials represent the opinion of the newspaper, whose Editorial Beard The rest of the funds would consists of Sue Clark-Johnson, Patricia Biggs, Phil Boas, Ward Bushee, improve freeways, roads and bus service — items that the shelen legley, Doug MacEachem, Joel Nilsson, Dan Nowicki, Robert Robb antirail group supports.

Paul Schatt, Linda Valdez, Ken Western and Steve Benson.



David Thompson, flanked by state lawmakers Andy Biggs (left) and Thayer Verschoor want a roads plan that cuts out light rail and concentrates strictly on freeways

AY, SEPTEMBER 16, 2004

FROM THE FRONT PAGE

o THE AR

PROP. 400 Opponents square off



To rail or derail?



Dallas Informational Tour











Dallas Informational Tour













RTP Day at the Legislature















Governor Napolitano Signs Transportation Election Bill

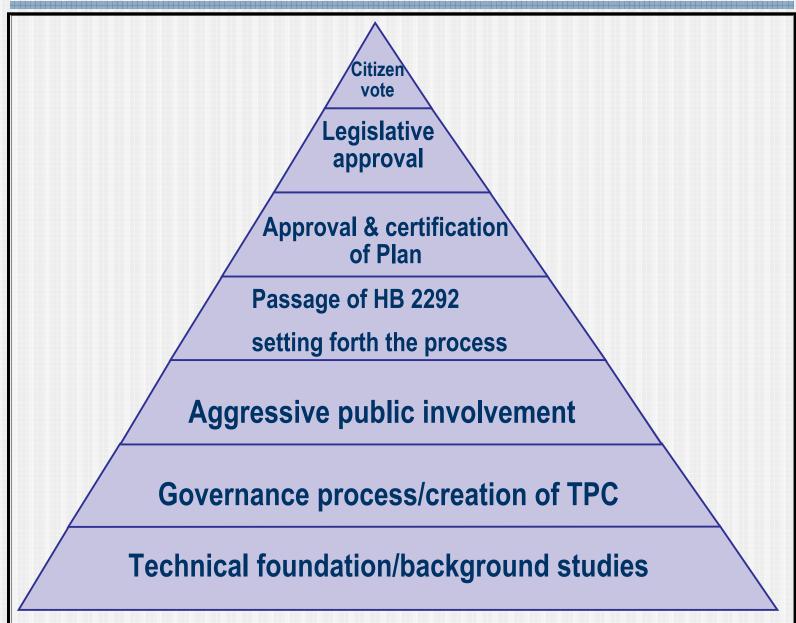




Evaluation



Building Community Consensus





Victory!





Prop. 400 gets thumbs-up

Vote is seen as sign for future unity

By Pat Flannery and Bob Golfen The Arizona Republic

Extension of the Valley's half-cent transportation sales tax cruised to easy victory at the polls Tuesday, giving life an ambitious freeway and mass-transit plan whose popularity with voters was in question to the end of an acrimonicus compaign

tion to the end of an acrimoni-ous campaign. Jubiliant Valley mayors called Proposition 400's strong showing a sign of positive pub-lic sentiment about public transit and a good omen for fu-ture regional cooperation on other issues, like water conser-vation and air quality.

"The fact that we were suc-cessful views us all confidence

cessful gives us all confidence that we can succeed else where," Scottsdale Mayor Mary Manross said. Opponents, m

Proponents of Proposition 400 celebrate election returns Tuesday at the Wyndham Phoenix Hotel, Members of Yes on 400 are consultant Doug Cole (on the phone), Paul Bentz (behind projector), spokesman Jay Thorne and consultant Mike Crusa.







Results

- Extension passed by a margin of 58% to 42%.
- More than 350 public input opportunities, reaching thousands of residents.
- Exceeded goal (500) for direct input by nearly 3,000.
- Exceeded goal for positive editorials.
- Awareness levels rose from 27% to 80%.



